

BOOKING / BILLING

- 50% deposit is paid upon booking.
- 10% gratuity and 2% booking fee will be added to total.

DRINKS

- You can either pre-order drinks from us when you book or you can bring your own. We have coolers with ice as well as cups / wine glasses, corkscrew, bottle openers. **NO RED WINE ALLOWED**

FOOD

Feel free to bring your own food/snacks.

If you would like food catered you can order food from Miles Market. To view menus and order please visit <https://www.miles.bm/catering>

If you let them know that it is for Zola and what the charter start time is and we will collect it from their fuel dock 45 mins before the charter start time.

Space is limited on the boat so simple catering works best. Sandwich platters etc work well.

MUSIC

Music options are as follows:

1. We can play some easy listening music from our onboard selection.
2. Share with us an Apple Music / Spotify playlist you would like us to play.
3. Connect your phone via bluetooth and play your own music.

CHARTER COMMENCEMENT

- Boarding will begin from 5-10 minutes before the scheduled charter start time.

GENERAL RULES

- Shoes must be removed when boarding.
- **Towels are not provided** so please be sure to bring your own if you require them.

CANCELLATION POLICY

- If the client wishes to cancel with more than 30 days before the charter then we will refund the deposit less \$150 admin fee.
- If the client wishes to cancel with less than 30 days and more than 14 days before the charter then we will refund half of the deposit.
- If the client wishes to cancel with less than 14 days before the charter then the full deposit will be lost.

If client and captain agree there is inclement weather for a charter then there are 2 options:

1. Charter can be cancelled and the deposit will be refunded.
2. Charter can be re-scheduled for another available date at no cost.

BOARDING LOCATION

1. Primary Boarding Location is Barrs Bay Park in Hamilton
2. If you are staying at Hamilton Princess Hotel we can collect from their marina. Please add a note on your booking stating this is where you would like to be collected.
3. We can also pickup in Royal Naval Dockyard where the cruise ships dock. Please add a note on your booking stating this is where you would like to be collected.