

BOOKING / BILLING

- 50% deposit is paid upon booking.
- 10% gratuity and 2% booking fee will be added to total.

BAR

- You can either order drinks from us when you book or you can bring your own. We have coolers and ice.

CATERING

- You can arrange catering from Miles Market which we can collect from the dock there on the day of the charter. Or feel free to bring your own food & snacks.

MUSIC

Music options are as follows:

1. We can play some easy listening music from our onboard selection.
2. Share with us an Apple Music / Spotify playlist you would like us to play.
3. Connect your phone via bluetooth and play your own music.

CHARTER COMMENCEMENT

- Boarding will begin from 10 minutes before the scheduled charter start time.

GENERAL RULES

- Shoes must be removed when boarding.
- **Towels are not provided** so please be sure to bring your own if you require them.

CANCELLATION POLICY

- If the client wishes to cancel with more than 30 days before the charter then we will refund the deposit.
- If the client wishes to cancel with less than 30 days and more than 14 days before the charter then we will refund half of the deposit.
- If the client wishes to cancel with less than 14 days before the charter then the full deposit will be lost.

If client and captain agree there is inclement weather for a charter then there are 2 options:

1. Charter can be cancelled and the deposit will be refunded.
2. Charter can be re-scheduled for another available date at no cost.

BOARDING LOCATION

1. Primary Boarding Location is Barrs Bay Park in Hamilton
2. Other options for boarding are: Flagpole on Front Street Hamilton, Newstead, Hamilton Princess, Darrell's Wharf, Dockyard, Cambridge Beaches (\$50 surcharge).